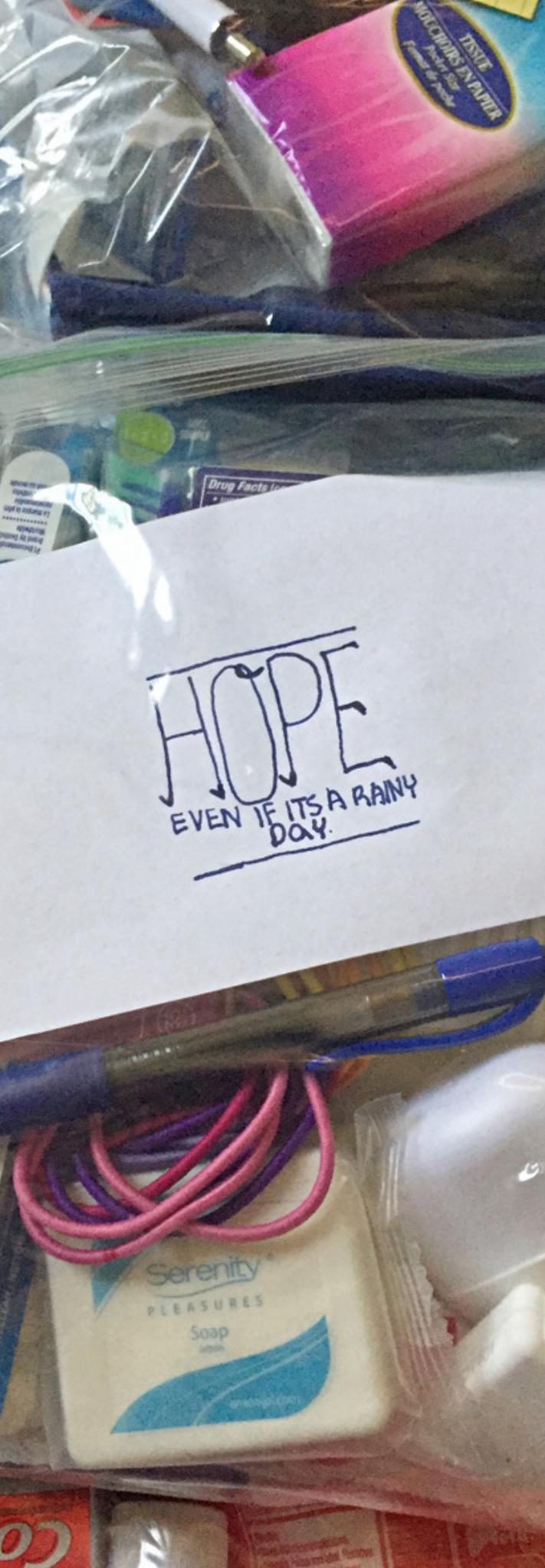




Serving the Community, **ONE Neighbor** at a **Time**

2017 ANNUAL REPORT



Our Mission

CHGM will be one of the DC area's most cutting-edge, effective catalysts for change that helps homeless people and those at risk of becoming homeless transform their own lives. We will continue to be known for excellence at providing empowering human services, our highly effective organization, and engagement of our community as partners in our work.

Our Vision

Our vision is of a community in which people are working together – across the boundaries of race, religion and income – to ensure that all of our neighbors have the opportunity to live safely with opportunity and justice.



Dear Friends,

2017 was a year in which we challenged ourselves to do all the important things we do at CHGM just a little bit better. Following several consecutive years of tremendous growth and change, 2017 was less about growth as it was about making small--but impactful--additions and improvements to the ways in which we support and serve our clients.

Some of our programs did this by identifying specific unmet client needs and crafting targeted responses. For example, two programs hosted an early intervention screening to identify and plan remediation for children in our programs with developmental delays, something for which homeless children are at greater risk. Other staff led a day trip to Shenandoah after discovering that most of our support group members had never been outside the DC metro area.

Other program enhancements took the form of specialized training that enabled us to serve our clients in new ways. Our Rapid Rehousing Program case managers became certified to assist clients in applying for SSI and SSDI, and a Shelter Plus Care Program case manager took a rigorous training course and exam to become certified in Housing Quality Standards in order to provide expert assistance to clients in a wide array of housing matters. Shirley's Place staff were trained to administer VI-SPDAT vulnerability assessments so guests can become eligible for housing placement through the city's coordinated entry process. They also cross-trained with our Street Outreach team, enabling both programs to be more effective with better service integration and information sharing.

In addition to all of the above, we made our Sip and Savor celebration bigger, better, and more profitable in its second year, and were tremendously honored to receive the Capitol Hill Community Foundation's very first Bill Phillips Grant.

We are proud of all we accomplished in 2017 and are grateful to our many supporters who make our work possible year after year. Stay tuned for especially exciting new developments in 2018 as we embark on strategic planning and preparations for CHGM's 50th anniversary celebration this fall!

Sincerely yours,

Karen E. Cunningham
Executive Director

2017 CHGM Board Members

Steven Koons, President

Lakeesha Butler, Vice President

Joel Kelty, Treasurer

Suzanne Fenzel, Secretary

Rita Cohn

Barbara Dash

Patricia Joseph

Tim LaCasse

Amy Muhlberg

Christopher Ray

Jane Rutherford

Megan Shapiro

Kaparah Simmons

Elizabeth Stanley

Stacey Thomas



CHGM thanks the 178 volunteers who gave their time and talent in 2017.

Here's what some of them had to say about their experience:

I am a Christian (Episcopalian) and my faith calls me to reach out to people who are in need of basic needs as well as compassion and love. I think we can all learn a lot from people who are living on the streets, and I wanted to challenge myself to look beyond stereotypes by getting to know my homeless neighbors on Capitol Hill. Volunteering with HART has changed my perspective on poverty, homelessness, and life!

Jessie Babcock

I really enjoy getting to know other volunteers and learning why they volunteer over and over. I enjoy serving in the community in which I live.

Allison Parker

CHGM has helped me connect to my community on such a deeper level than I have before. I've always wanted to assist our homeless community here in DC more, but wasn't sure how until I discovered CHGM. Volunteering with CHGM's HART program has given me a real, tangible way to do that.

Kristin Pettersen

It's the interpersonal connections with CHGM's homeless friends in the area, and how those have helped my understanding of their lives, that means the most to me about my volunteer experience.

Matt Spangler

2017 CHGM Finances

2017 Revenue by Program

Family Homelessness Prevention Program	\$753,821
Rapid Rehousing Program/FRSP	\$463,239
Shirley's Place Day Hospitality Center	\$309,968
Shelter Plus Care	\$207,077
ADA Unit Shelter Program	\$144,073
Street Outreach	\$22,500
Community Engagement	\$5,000
General & Administrative	\$241,744
Revenue Total:	\$2,147,422

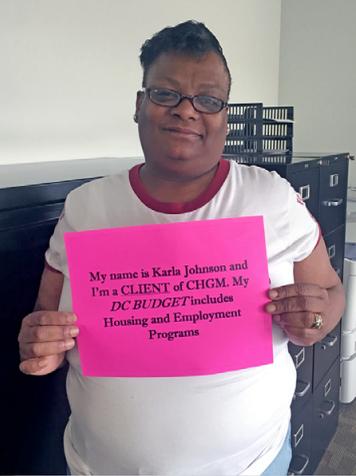
2017 Expenses by Program

Family Homelessness Prevention Program	\$645,374
Rapid Rehousing Program/FRSP	\$414,997
Shirley's Place Day Hospitality	\$246,633
Shelter Plus Care	\$226,225
ADA Unit Shelter Program	\$117,982
Street Outreach	\$76,329
Community Engagement	\$28,187
General & Administrative	\$220,297
Expense Total:	\$1,976,024

2017 Revenue Source

Government Contracts	\$1,857,639
Individual Donors	\$97,855
Foundations & Corporations	\$81,240
Special Events	\$77,544
Congregations	\$33,146
Income Source Total:	\$2,147,424





CHGM 2017 Program Data

Family Homelessness Prevention Program

- CHGM provided housing stabilization services to 656 families at imminent risk of homelessness, including 656 adults and 1,062 children. 112 families secured their very own apartments with the help of our Prevention Program staff. An additional 201 families secured stable long-term housing with family members and friends.
- 91% of the families in our program were able to avoid a shelter stay.

Family Housing Programs

- Our Rapid Rehousing Program supported 79 families transitioning out of homelessness, including 111 adults and 147 children.
- Shelter Plus Care, our permanent supportive housing program, served 30 families in need of long-term support, including 60 adults and 38 children.
- 3 families, including 7 adults and 6 children, received shelter and supportive services in our 4 handicap-accessible, apartment-style shelter units.

Shirley's Place Day Hospitality Center

- Shirley's Place provided 1,767 individuals with:
 - 1,488 loads of laundry
 - 1,841 light meals
 - 1,179 showers
 - 187 computer lab sessions
 - 550 toiletry kits
 - 428 phone sessions
 - 1,862 kitchen/meal prep sessions
 - 1,286 emergency food, clothing, transportation, prescription drug, ID voucher, and rental assistance services
 - 1,000s of referrals for a wide variety of social, economic, and legal needs
- We provided furniture and household essentials to 11 clients moving out of shelter or off the streets and into homes of their own.

HART TRAINING



Street Outreach

- Our Street Outreach team served 301 homeless individuals through 2,327 interactions.
- Our Medical Outreach project with Unity Healthcare served 103 individuals through 158 interactions.
- We helped 10 chronically homeless individuals move into their own apartments.
- Our Homeless Assistance Response Team (HART) deployed 105 times and had 1,275 engagements with homeless neighbors. 30 deployments were on hypothermia alert nights when our clients' lives were most at risk.
- CHGM lead two teams of volunteers during the annual Point In Time Count of DC's homeless residents.

Wellness Services

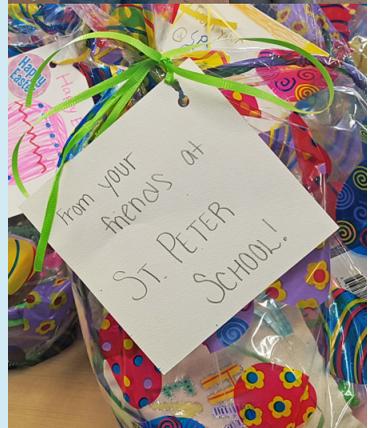
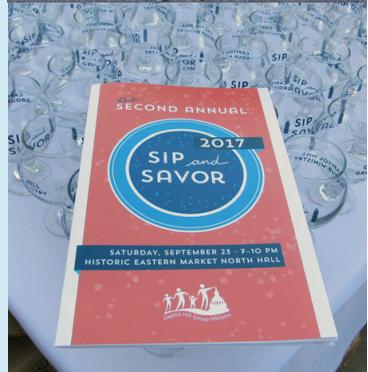
- Our wellness coordinator provided 312 CHGM clients with 236 counseling sessions and facilitated two 5-month parenting and recovery support groups.
- We hosted 10 life skills workshops on topics ranging from sexual health to budgeting.

Community Support Projects

- 410 children received school supplies through our Back-to-School Backpack Drive.
- Our Free Tax Clinic volunteers prepared returns for 25 individuals.
- 431 families enjoyed holiday feasts thanks to our Thanksgiving Food Basket Drive.
- Our Adopt-a-Family program provided gifts to 136 families, including 408 children and their caregivers.
- Our congregational partners hosted 5 Family Nights with food and fun for client families.

Advocacy

- CHGM launched the #MyDCBudget social media campaign to advocate for robust social safety net and homeless services funding in DC's FY18 budget.
- CHGM sits on the steering committee of The Way Home Campaign to End Chronic Homelessness, is an active member of the Fair Budget Coalition and its Constituent Engagement Program, and participates in several committees and work groups of the District's Interagency Council on Homelessness.



Join us in Service!

Here's how you can help:

Shirley's Place

- **Guest Services Volunteer:** Support our day center's general operations through direct client services and some administrative tasks (M-F 8am – 1pm and must be 18+).
- **Meal Preparation:** Prepare food and share a meal with our guests (Wed/TH, 11am-1pm and must be 18+ or with a parent or guardian).
- **Casserole Drop-off:** Make a casserole for us to reheat and serve to our guests at Shirley's Place. Drop off times available M-F 8:00 am – 4:00 pm.

Street Outreach

- **HART:** Join our Homeless Assistance Response Team and walk the streets of Capitol Hill to hand out food, drinks, and other much-needed items to our homeless neighbors. (Evenings and must be 18+ or 16+ with a parent or guardian.)
- **Community Education:** Invite CHGM to give a group training about how to effectively engage and support your homeless neighbors even as you go about your daily routines.

In-Kind Donations

- **Contribute Items for Street Outreach & Shirley's Place Clients:** We accept donations of snacks, toiletries, blankets, socks, and underwear to distribute to our homeless neighbors through our Street Outreach Program and at our day center, Shirley's Place.
- **Donate your Professional Services:** Offer your web or graphic design, communications, marketing, event planning, fundraising, or other specialized skill to enhance our outreach and programming.

Events

- **Special Event Drives:** Sign up to provide Back-to-School Backpacks, Thanksgiving Baskets, or Christmas gifts to CHGM families and neighbors in need. To support one of our special event drives, please contact Shirley's Place at 202-544-3150.
- **Sip and Savor Host Committee:** Work with CHGM board and staff members to plan our 3rd Annual Sip and Savor fundraiser and celebration of local food, wine, music, and craft beer to be held at Eastern Market on Saturday, September 8th.

For more information on volunteering, please email volunteer@chgm.net or call 202-544-0631.